

## Annual Report 2019-2020



**2019** – Senator Anne Ruston, Minister for Families and Social Services, and a group of participants, joined us to officially launch *Getting Ready for Take Off*, a project designed to improve the employment opportunities of young people affected by parental imprisonment.



**2019** – A brave group of young people shared their personal stories of growing up with a parent in prison on Channel 10's *The Project* to a national audience. It is estimated there are around 43,000 children and young people across Australia with a parent in prison.



**2020** – To celebrate five years as a proudly South Australian charity, we brought together a star-studded cast for a magical night of musical entertainment featuring The Voice's Henry Olonga, Will Metzer and his Big Band, and South Australia Police Band's Off the Cuff ensemble. Hosted by Channel 9 presenter, Brenton Ragless.



**2020** – Les Dennis, Second Chances Mentoring Camps Liaison, was honoured with an Australia Day Citizen of the Year award for his lifelong commitment to community service. Les was also congratulated by SA Attorney General, Vickie Chapman MP (left) and SA Premier, Steven Marshall MP (right).

## Birthday Stars

**210** Children received Birthday presents on behalf of an imprisoned parent.

*"I just want you to know how I really appreciate your effort, help and concern for my kids and for the other kids with mums in the Adelaide Womens Prison. My kids say 'Thank You' to you all! You made them feel love."*

## Bringing Hope

**8** in-prison volunteers visited prisoners weekly across **7** South Australian prisons.

**1,580** prisoner interactions across **875** volunteer hours.

**178** prisoners reconnected with their property upon their release, stored at no cost with us.

Currently storing property for **585** prisoners.

## Christmas Angels

**632** children and young people received Christmas Angels presents at Christmas visiting times in prison and in the community, on behalf of an imprisoned parent.

*"I just wanted to say a massive thank you for everything you do and the presents you got my children. With a one income family, Christmas time can be quite hard with one parent in prison. But my husband is now on home visits and he was able to give the gifts to the kids himself."*

## Getting Ready for Take Off

**74** participants currently engaged.

**626** life coaching sessions and interactions.

**45** driving lessons. **120** courses completed.

**10** participants employed!

*"Since joining the program, I've noticed that I've become more driven. I've been able to finish everything that I start. I'm really excited about life and the future!"*

## Second Chances Family Care

**231** home visits providing support to **46** families.

**32** school uniform and shoes packages purchased to support vulnerable families with their children's education.

**19** tutoring sessions.

## Second Chances Mentoring Camps

**34** camping opportunities provided across **4** Second Chances Mentoring Camps.

**12** volunteer camp leaders donating over **600** hours to prepare and lead camps.

## Op Shop

**26** volunteers supporting the local community while raising funds for programs.

*"Since volunteering with Second Chances SA, I have picked up a full-time job and will be renting my very first property very soon and it's all thanks to the wonderful, generous, hard-working, kind and caring volunteers!"*

## Furniture Warehouse

**25** volunteers providing retail, collection and delivery services.

**106** furniture packages distributed to vulnerable individuals and families assisting clients of **23** agencies.

*"Second Chances SA has helped so many of our clients and we are extremely grateful. Providing people with an opportunity to travel a different path restores dignity and hope."*





1

*"Thank you for supporting my grandkids while their Mum was in jail. Being a grandparent carer, it means a lot to us."*



2



3

*"How can we ever thank all you guys enough! All we can say is you gave us a second chance. Thanks to you guys we have been able to move forward and we are looking at a bright future."*



4



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*"Second Chances SA helped my children when I couldn't."*



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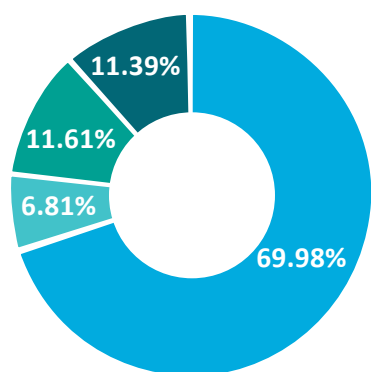
1. Op Shop 12th Birthday BBQ.
2. *Getting Ready for Take Off* (GRFTO) participants build confidence and team-building skills at Challenge Hill.
3. SCSA staff meet with local MP for Reynell, Katrine Hildyard.
4. Christmas Angels recipients and their presents at Cadell Training Centre.
5. GRFTO day event at Woodhouse Activity Centre.
6. Second Chances SA Victims' Advocate, Michael O'Connell, speaking at a Rotary event.
7. Updated SCSA brochures.
8. Primary Mentoring Camp (Spring 2019).



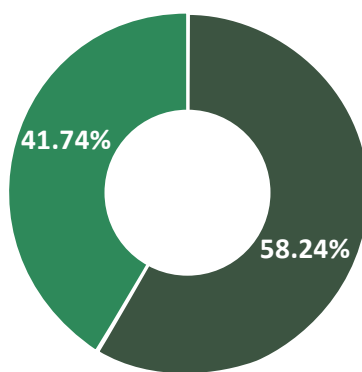
## 2019-2020 Financials

**Total Income \$1,720,610.00**

**Total Expenditure \$1,713,384.00**



- Government Grants
- Other Revenues
- Donations and Bequests
- Goods or Services



- Total Employee Expenses
- Total Expenses Other

## Doing Things Differently

When tough times come, we must consider what is best for the organisation as a whole. Knowing staff and volunteers are our **most valuable asset**, I decided to put into place strategies and custom training to buoy the staff into a strong and tightly knit unit, to come through an unknown and challenging time of adjusting to many changes.

The first half of financial year 2019-20 saw several fundraising concerts. Our programs were coming together as planned but then two major 'unplanned' events took place. The **Cudlee Creek Bushfires** decimated our home - a personal hit and redirection. Often when the leader is impacted, the ripple effect is felt throughout the culture of an organisation. We chose instead to focus on working hard and then in March, we all took cover and adjusted to the 'survival' mode a global pandemic presented us.

This required strategies which would keep the mindset of staff, strong and robust, so they could be strong leaders and examples to participants, clients and each other. During this time, we invested in resilience, positive mindset and uplifting language. **Change the language - you change a culture.**



Helen Glanville, CEO

## Strengthening the Vision



Lee Sando, Board Chair

This past financial year has been one of growth and change at every level. As a Board, we supported Helen and the dedicated team making 'hope' a reality in the lives of some of our State's most vulnerable individuals and families.

In thoughtful preparation for the organisation's future, we developed our **Strategic Vision 2020-2023**, a four-year roadmap. Although we live in an ever-changing landscape, our core goals

### SECOND CHANCES SA INC GOVERNANCE

#### PATRON:

John Doyle AC QC

#### JUSTICE ADVOCATE:

Dr Lynn Arnold AO FAICD

#### VICTIMS' ADVOCATE:

Michael O'Connell AM APM

#### AMBASSADOR:

Henry Olonga

#### ADVISORY PANEL:

Gary Byron AM, Rev Bill Reddin, Peter Do, Paula Dickson

#### BOARD:

*Chair:* Lee Sando

*Vice Chair:* Ben Elliot

*Secretary:* Les Dennis

*Treasurer:* Krystal Gurney CA, BCom (Acc)

*Members:* Geoff Glanville, Wendy Morey, Glenn O'Rourke

#### STAFF:

*Chief Executive:* Helen Glanville MBA

*Project Officer:* Geoff Glanville

*Prison Ministry Manager:* Zinedine Nicholls

*Finance Officer:* Kim Pienaar

*Finance Assistant:* Kerry Holtham

*Communications Manager:* Chris Bowman

*SC Camps Liaison:* Les Dennis (Vol)

#### GRANT FUNDED STAFF:

*SC Family Care (South):* Alison Nohlmans

*SC Family Care (North):* Sarah Kaine

*Project Manager (GRFTO):* Kim Pienaar

*Life Coach-South Hub:* Will Metzger

*Life Coach-North Hub:* Teela Cumberlandworth

*Life Coach Assistant:* Fiona MacFadyen

*Community Engagement:* Alecia Pienaar

(As at November 2020)

and values remain – to see individuals, families and communities transformed.

As the newly appointed Board Chair, I am amazed at the resilience of the children and their families and the dedication and commitment of the staff and volunteers who support them. Through attentive governance, the Board feels privileged to play their part in underpinning the work of this unique and integral South Australian charity organisation.