

Annual Report 2020-2021



2021 – Second Chances SA received the *Community Partnerships Award*, for outstanding service partnering with the Department of Correctional Services (DCS). CEO Helen Glanville with Manager of In-Prison Volunteers, Zinedine Nicholls at the Adelaide Town Hall Friday 19 February.



2021 – *Getting Ready for Take Off Awards Night* – Project Manager Kim Piennar presented a Certificate of Achievement to a grateful participant. Amber gave a testimony to the positive change and enormous difference the *Getting Ready for Take Off* project made in her life.

48 EMPLOYED	72 JOB READY	28 REMAINED ENGAGED IN SCHOOL
51 Client Support	148 JOINED THE PROGRAM	40 Engaged in sport and recreation
181 CERTIFICATE/DIPLOMA/UNI ENROLMENTS	38 Workshops day events & camps	45 LEARNER PERMITS/FULL LICENSE

2019 - 2021 – *Getting Ready for Take Off* Project Outcomes Snapshot. This project improved the employment opportunities of youth and young adults up to 25 years affected by parental imprisonment.



2021 – We were so thrilled and excited to announce the provision of a three year lease by CMV Foundation for a 2020 Mercedes Benz LWB 314 Sprinter which gives our Furniture Warehouse greater flexibility to better cover our operating areas.



Birthday Stars

180 children received Birthday Stars presents on behalf of an imprisoned parent.

"Thank you for all the gifts for birthdays you have provided my daughter over the last four years. She has loved every gift. I truly appreciate you making this option available for us parents in prison."

Second Chances Family Care

182 home visits providing support to **28** families.

48 school uniform and shoes packages purchased to support vulnerable families with their children's education.

66 tutoring sessions.

Bringing Hope

6 in-prison volunteers visited prisoners weekly across **7** South Australian prisons.

207 prisoner interactions across **602** volunteer hours.

49 prisoners reconnected with their property upon their release, stored with us at no cost.

Currently storing property for **602** prisoners.

Second Chances Mentoring Camps

8 camping opportunities provided across **1** Second Chances Mentoring Camp.

6 volunteer camp leaders donating over **96** hours to prepare and lead camps.

Christmas Angels

426 children and young people received Christmas Angels presents at Christmas visiting times in prison and in the community, on behalf of an imprisoned parent.

"I personally would like to wish you all a merry Christmas and a happy new year and thank you for the gift that was given to my daughter on Christmas day. It was my first Christmas away from home. It really meant a lot to know she was able to experience her first gift from Daddy. Thank you!"

Op Shop

23 volunteers supporting the local community while raising funds for programs.

50 plus 'Care Start-Up' packages' were provided with furniture packages from the Furniture Warehouse.

Getting Ready for Take Off

148 participants joined the program.

51 received client support. **45** licence permits gained.

38 workshops, day events and camps attended.

181 Certificate/diploma/University enrolments.

120 courses completed. **72** job ready.

48 participants employed!

(Across the 2yr program)

"Second Chances really did give me a second chance in life, just when I wanted to give up."

Furniture Warehouse

14 volunteers providing retail, collection and delivery services.

73 furniture packages distributed to vulnerable individuals and families assisting clients of **14** agencies.



"I would like to thank Second Chances SA for your efforts and the services you provide to South Australian prisoners and our families. On behalf of many, we appreciate your efforts."



"Thank you, Second Chances, for all of your support over the past 8 + years. It takes a village to raise a child! Together we have nurtured my grandchildren into the beautiful young adults they are today. A thousand times Thankyou xxx."

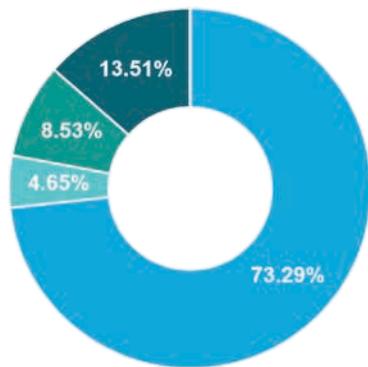


1.Christmas Angels recipients unwrapping their presents. 2.Teen Girls Mentoring Camp March 2021 visiting Monarto Zoo. 3,4,5.GRFTO participants getting their licences. 6. Birthday Stars child enjoying his gift. 7.GRFTO Camp at Shiloh Hills Park. 8.Op Shop volunteer Maggie retires after 13 years of service. 9.Minister for Human Services, Michele Lensink MP representing the Premier Steven Marshall. 10.MP Member for King, Paula Leuthen. 11.MP for Adelaide Steve Georganas (9,10,11. GRFTO Awards Night, May 14, 2021, Adelaide Convention Centre.)

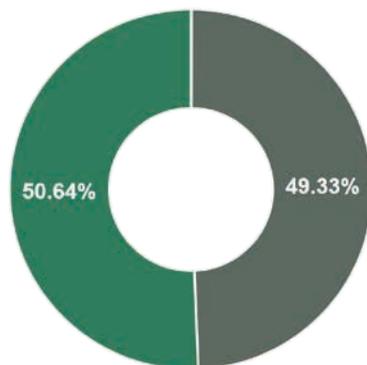
2020-2021 Financials

Total Income \$1,910,185.00

Total Expenditure \$1,916,049.00



- Government Grants
- Other Revenues
- Donations and Bequests
- Goods or Services



- Total Employee Expenses
- Total Expenses Other

PATRON:

John Doyle AC QC

JUSTICE ADVOCATE:

Dr Lynn Arnold AO FAICD

VICTIMS' ADVOCATE:

Michael O'Connell AM APM

AMBASSADOR:

Henry Olonga

ADVISORY PANEL:

Gary Byron AM, Rev Bill Reddin,
Peter Do, Paula Dickson, Bob Brooks

BOARD

Chair: Lee Sando

Vice Chair: Ben Elliot

Secretary: Les Dennis

Treasurer: Krystal Gurney CA, BCom (Acc)

Members: Geoff Glanville, Wendy Morey

STAFF

Chief Executive: Helen Glanville MBA

Administration: Geoff Glanville

Manager Prison Ministry: Zinedine Nicholls

Finance Officer: Kim Pienaar

Communications Manager: Daniel Nolan

SC Camps Liaison: Les Dennis (Vol)

GRANT FUNDED STAFF

GoActive Family Support

Team Leader : Kim Pienaar

Youth Worker : Fiona MacFadyen

(As at November 2021)

Chair's 2021 Overview

Despite COVID restrictions 2021 has been a year of organisational growth due to Second Chances SA applying for Australian Service Excellence Standards (ASES) Certification. This was a joint decision of the Board and staff determined at their Annual Planning day in January 2021.

It has been a great opportunity to review Second Chances SA processes and systems to ensure we maximise stakeholder confidence and achieve optimal client outcomes to meet our strategic Vision Values and Promises.

The ASES process has resulted in improvements in both Board and Operational systems and with a continuous improvement approach to service provision and with the commitment and dedication of the staff, outcomes will continue to improve.

As two Board members retired during the year, 2022 will be a refreshing beginning as we welcome new members. Each has significant experience, skills and abilities that will complement the Board structure as we strategically determine Second Chances SA goals for the coming year.



Lee Sando, Board Chair

Chief Executive 2021 Reflections



Helen Glanville, CEO

Winding down a fully funded program is never easy and it wasn't when the 'Getting Ready for Take off' program ended. It's especially difficult when we tell clients, we can't support them anymore. The short two year window closed 30 June and so too our capacity to stay connected, encourage and guide vulnerable children and young people, towards achieving their job ready and vocational goals.

Like many volunteering roles, Covid took the 'edge off' volunteering with many volunteers not returning to their weekly pattern. We took our biggest hit through the loss of valuable volunteers at our Op Shop, Furniture Warehouse and in-prison visitation.

Despite the setbacks and disappointments, we are still a small, yet fiercely resilient and flexible not-for-profit charity whose staff and Board are completely committed to the cause. Without doubt, we know the right volunteers, right partners, right opportunities and right funding will still come to strengthen us to do what we do best – support those impacted by the criminal justice system. We believe in 'second chances'. We believe in giving opportunities to those who want to put things right and leave their past behind. Will you believe with us? Will you volunteer and support us?