

## Annual Report 2020-2021



**2021** – Second Chances SA received the *Community Partnerships Award*, for outstanding service partnering with the Department of Correctional Services (DCS). CEO Helen Glanville with Manager of In-Prison Volunteers, Zinedine Nicholls at the Adelaide Town Hall Friday 19 February.



**2021** – *Getting Ready for Take Off Awards Night* – Project Manager Kim Piennar presented a Certificate of Achievement to a grateful participant. Amber gave a testimony to the positive change and enormous difference the *Getting Ready for Take Off* project made in her life.

<b>48</b> EMPLOYED	<b>72</b> JOB READY	<b>28</b> REMAINED ENGAGED IN SCHOOL
<b>51</b> Client Support	<b>148</b> JOINED THE PROGRAM	<b>40</b> Engaged in sport and recreation
<b>181</b> CERTIFICATE/ DIPLOMA/UNI ENROLMENTS	<b>38</b> Workshops day events & camps	<b>45</b> LEARNER PERMITS/ FULL LICENSE

**2019 - 2021** – *Getting Ready for Take Off* Project Outcomes Snapshot. This project improved the employment opportunities of youth and young adults up to 25 years affected by parental imprisonment.



**2021** – We were so thrilled and excited to announce the provision of a three year lease by CMV Foundation for a 2020 Mercedes Benz LWB 314 Sprinter which gives our Furniture Warehouse greater flexibility to better cover our operating areas.

## Birthday Stars

**180** children received Birthday Stars presents on behalf of an imprisoned parent.

*"Thank you for all the gifts for birthdays you have provided my daughter over the last four years. She has loved every gift. I truly appreciate you making this option available for us parents in prison."*

## Second Chances Family Care

**182** home visits providing support to **28** families.

**48** school uniform and shoes packages purchased to support vulnerable families with their children's education.

**66** tutoring sessions.

## Bringing Hope

**6** in-prison volunteers visited prisoners weekly across **7** South Australian prisons.

**207** prisoner interactions across **602** volunteer hours.

**49** prisoners reconnected with their property upon their release, stored with us at no cost.

Currently storing property for **602** prisoners.

## Second Chances Mentoring Camps

**8** camping opportunities provided across **1** Second Chances Mentoring Camp.

**6** volunteer camp leaders donating over **96** hours to prepare and lead camps.

## Christmas Angels

**426** children and young people received Christmas Angels presents at Christmas visiting times in prison and in the community, on behalf of an imprisoned parent.

*"I personally would like to wish you all a merry Christmas and a happy new year and thank you for the gift that was given to my daughter on Christmas day. It was my first Christmas away from home. It really meant a lot to know she was able to experience her first gift from Daddy. Thank you!"*

## Op Shop

**23** volunteers supporting the local community while raising funds for programs. **50** plus 'Care Start-Up' packages were provided with furniture packages from the Furniture Warehouse.

## Getting Ready for Take Off

**148** participants joined the program.

**51** received client support. **45** licence permits gained.

**38** workshops, day events and camps attended.

**181** Certificate/diploma/University enrolments.

**120** courses completed. **72** job ready.

**48** participants employed!

(Across the 2yr program)

*"Second Chances really did give me a second chance in life, just when I wanted to give up."*

## Furniture Warehouse

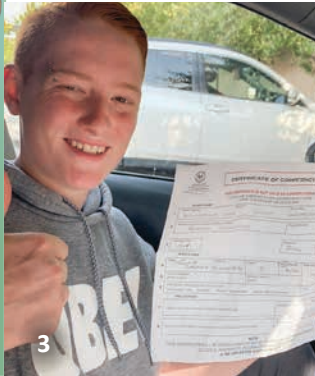
**14** volunteers providing retail, collection and delivery services.

**73** furniture packages distributed to vulnerable individuals and families assisting clients of **14** agencies.





*"I would like to thank Second Chances SA for your efforts and the services you provide to South Australian prisoners and our families. On behalf of many, we appreciate your efforts."*



*"Thank you, Second Chances, for all of your support over the past 8 + years. It takes a village to raise a child! Together we have nurtured my grandchildren into the beautiful young adults they are today. A thousand times Thankyou xxxx."*



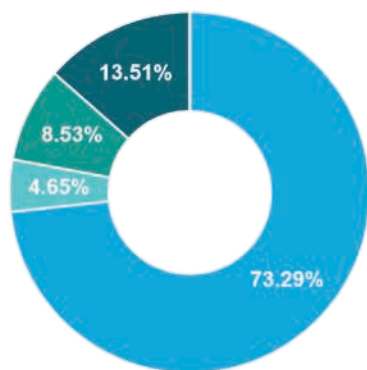
1.Christmas Angels recipients unwrapping their presents. 2.Teen Girls Mentoring Camp March 2021 visiting Monarto Zoo. 3,4,5.GRFTO participants getting their licences. 6. Birthday Stars child enjoying his gift. 7.GRFTO Camp at Shiloh Hills Park. 8.Op Shop volunteer Maggie retires after 13 years of service. 9.Minister for Human Services, Michele Lensink MP representing the Premier Steven Marshall. 10.MP Member for King, Paula Leuthen. 11.MP for Adelaide Steve Georganas (9,10,11. GRFTO Awards Night, May 14, 2021, Adelaide Convention Centre.)



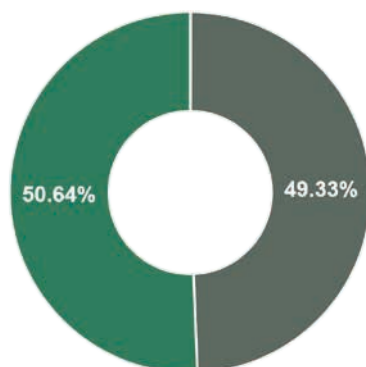
## 2020-2021 Financials

**Total Income** \$1,910,185.00

**Total Expenditure** \$1,916,049.00



- Government Grants
- Other Revenues
- Donations and Bequests
- Goods or Services



- Total Employee Expenses
- Total Expenses Other

### **PATRON:**

John Doyle AC QC

### **JUSTICE ADVOCATE:**

Dr Lynn Arnold AO FAICD

### **VICTIMS' ADVOCATE:**

Michael O'Connell AM APM

### **AMBASSADOR:**

Henry Olonga

### **ADVISORY PANEL:**

Gary Byron AM, Rev Bill Reddin,  
Peter Do, Paula Dickson, Bob Brooks

## **BOARD**

**Chair:** Lee Sando

**Vice Chair:** Ben Elliot

**Secretary:** Les Dennis

**Treasurer:** Krystal Gurney CA, BCom (Acc)

**Members:** Geoff Glanville, Wendy Morey

## **STAFF**

**Chief Executive:** Helen Glanville MBA

**Administration:** Geoff Glanville

**Manager Prison Ministry:** Zinedine Nicholls

**Finance Officer:** Kim Pienaar

**Communications Manager:** Daniel Nolan

**SC Camps Liaison:** Les Dennis (Vol)

## **GRANT FUNDED STAFF**

**GoActive Family Support**

**Team Leader :** Kim Pienaar

**Youth Worker :** Fiona MacFadyen

(As at November 2021)

## Chair's 2021 Overview

Despite COVID restrictions 2021 has been a year of organisational growth due to Second Chances SA applying for Australian Service Excellence Standards (ASES) Certification. This was a joint decision of the Board and staff determined at their Annual Planning day in January 2021.

It has been a great opportunity to review Second Chances SA processes and systems to ensure we maximise stakeholder confidence and achieve optimal client outcomes to meet our strategic Vision Values and Promises.

The ASES process has resulted in improvements in both Board and Operational systems and with a continuous improvement approach to service provision and with the commitment and dedication of the staff, outcomes will continue to improve.

As two Board members retired during the year, 2022 will be a refreshing beginning as we welcome new members. Each has significant experience, skills and abilities that will complement the Board structure as we strategically determine Second Chances SA goals for the coming year.



Lee Sando, Board Chair

## Chief Executive 2021 Reflections



Helen Glanville, CEO

Winding down a fully funded program is never easy and it wasn't when the 'Getting Ready for Take off' program ended. It's especially difficult when we tell clients, we can't support them anymore. The short two year window closed 30 June and so too our capacity to stay connected, encourage and guide vulnerable children and young people, towards achieving their job ready and vocational goals.

Like many volunteering roles, Covid took the 'edge off' volunteering with many volunteers not returning to their weekly pattern. We took our biggest hit through the loss of valuable volunteers at our Op Shop, Furniture Warehouse and in-prison visitation.

Despite the setbacks and disappointments, we are still a small, yet fiercely resilient and flexible not-for-profit charity whose staff and Board are completely committed to the cause. Without doubt, we know the right volunteers, right partners, right opportunities and right funding will still come to strengthen us to do what we do best – support those impacted by the criminal justice system. We believe in 'second chances'. We believe in giving opportunities to those who want to put things right and leave their past behind. Will you believe with us? Will you volunteer and support us?