

# Second CHANCES SA Restoring

Autumn 2022



## Thank You!

Together with all our generous sponsors and donors, we have brought joy to **449 children and their families** this Christmas!



**Due to COVID we were not permitted to take the presents into the prison visiting area. The gifts were delivered to the children's homes.**

One Second Chances volunteer was attending the Adelaide Pre-Release Centre at Christmas visiting time. She saw how the few children exploded with joy when their imprisoned parent picked up their presents from under the tree in the Visits Area and gave them to them.

*She said, 'I was so proud to be associated with Second Chances SA because, I witnessed first-hand the quality of the Christmas Angels presents selected for these children. The joy and excitement of those kids was palpable, but so too was the excitement and entertainment experienced by the imprisoned parent. Two boys were on the floor playing with their truck and tractor. Dad was down on the floor too and he didn't want the toys to leave the prison. Another child would not let his mother carry his present through the door. He insisted he be the only person to carry it home.'*

*It was so much fun to watch and I was so glad to be there.'*



## Culture of Continuous Improvement

**BREAKING NEWS**

**Australian Service Excellence Standards**

**Second Chances SA Inc. achieved Accreditation Certificate Level**



We're so excited to have been awarded our **Australian Service Excellence Standards (ASES)** accreditation! Second Chances SA was externally assessed in November 21 and achieved certificate level under ASES. This accreditation shows our commitment to continuous improvement and high-level quality service to our clients and our community. It also acknowledges the very hard work of our team during 2021. There are 8 areas of policy and operations which were reviewed, with 100% of the 'essential' requirements fully in place.



# OAM for Our Pied Piper



Meet Les Dennis OAM

On Australia Day an Order of Australia Medal was awarded to our Board Secretary, Camps Liaison, Grants advisor and friend to many, including Board members, staff and volunteers, Les Dennis.

Those he has mentored appreciate the time and effort he has made to encourage and come alongside them. CEO Helen Glanville said he was an amazing FAT man. *'He is the perfect Second Chances SA volunteer'.* she said. *'He is Faithful, Available and Teachable which makes him a joy to work with and a great dependable person. Every winning team needs a 'Les' because he knows there is no 'I' in team.'* she said.



L:R Lee Sando, Ryan Sumner-Knowles, Les Dennis, and Kim Pienaar at Les' 80th Birthday Celebration.

## The Power of Partnerships

GoActive Mentoring Camps and Rotary Adelaide, 102 Camps since 2007



**Family Mentoring Camp**  
Moana Beach, SA  
3-5 December 2021



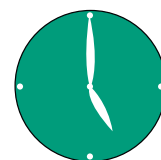
**Primary Mentoring Camp**  
Woodhouse Activity Centre, SA  
15-16 December 2021





# 7 Year Highlights

- **12** In-Prison accredited volunteers visiting six prisons volunteering **18,650+** hours.
- **1,477+** Birthday Stars presents delivered.
- **7,480+** Christmas Angels presents delivered.
- **340+** Camping sponsorships through delivering Mentoring Camps.
- **1,874+** Home visits to families across northern and southern suburbs of Adelaide.
- **290+** School uniforms and shoe packages.



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1,477+ Birthday  
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7,480+ Christmas  
Angels presents



340+ Mentoring Camp  
Opportunities



1,874+ home visits  
to families



290+ school uniforms  
and shoe packages

*Second*  
**CHANCES SA**  
restoring hope

**7 YEARS YOUNG!**

Launched 1 February 2015

Will you surprise us with an anniversary gift?  
Go to [secondchances.org.au/donate](http://secondchances.org.au/donate)



## Our Valentine's Day

Over the past year **Second Chances Furniture Warehouse** has come under attack on three occasions.

The first was the theft of two batteries from the Warehouse Truck. The second, late last year with the hacksawing of the catalyst converter from underneath the truck to harvest copper.

On **Valentine's Day** our volunteers arrived to work on Monday morning to find two doors, one external and one internal, smashed in, so they could remove whatever was instant cash for them; our laptop, ipad and mobile phone. All these items are important to run a business; the bookings for

collection of donations and the technology for eft payments and communications. After each event our hard working volunteers have felt their efforts and commitment under attack and vandalised too. One Volunteer said she felt violated.

As one Advisory Panel member wrote, *'The reason this is so sad, is there has been an inherent breach of faith in attacking the very organisation that is doing its best to help people who have run foul of the law. It is ironic that if caught, those responsible may need to look to Second Chances for assistance. Second Chances will of course reach out to them if this becomes*

*the reality. The goodness and faith of those involved in Second Chances will be sorely tested if this transpires. We can only hope that the perpetrators think about what they have done and repent'— by never doing another break-in.*

*Helen Glanville*  
Helen Glanville  
Chief Executive



# GoActive Family Support - First Six Months

**GoActive Family Support** has focussed on building trust relationships with our new clients. During the past six months our part-time Family Support workers were able to assist with school transition, life barriers and basic financial support in the areas of food, shoes, backpacks, and white goods. One of the key connection builders has been **GoActive Mentoring Camps**, where our staff and volunteers have formed strong connections and imparted lifeskills to our clients in a relaxed and safe environment.

In December, we held our first family camp with three aboriginal families which was a huge success.



CONGRATULATIONS! to these lovely young ladies who have recently graduated from High School (left) and Primary School (right). Reach for the stars! We believe in you. Best wishes from all at Second Chances SA.

## PATRON:

John Doyle AC QC

## JUSTICE ADVOCATE:

Dr Lynn Arnold AO FAICD

## VICTIMS' ADVOCATE:

Michael O'Connell AM APM

## AMBASSADOR:

Henry Olonga

## ADVISORY PANEL:

Gary Byron AM, Rev Bill Reddin,  
Peter Do, Paula Dickson, Bob Brooks

## BOARD

**Chair:** Lee Sando

**Secretary:** Les Dennis OAM

**Treasurer:** Krystal Gurney CA, BCom (Acc)

**Members:** Geoff Glanville, Wendy Morey  
Katrina Fitzgerald, Phillip Allen

## STAFF

**Chief Executive:** Helen Glanville MBA

**Administration:** Geoff Glanville

**Manager Prison Ministry:** Zinedine Nicholls

**Finance Officer:** Kim Pienaar

**Communications Manager:** Daniel Nolan

**SC Camps Liaison:** Les Dennis (Vol)

## GRANT FUNDED STAFF

**GoActive Family Support**

**Team Leader :** Kim Pienaar

**Youth Worker :** Fiona MacFadyen



131 Richmond Road, Richmond SA 5033  
Ph: 8352 7722  
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397 Diagonal Road, Sturt SA 5047  
Ph: 8296 5588  
Mon-Fri 9:30am – 4:30pm  
Sat 10:00am-3:00pm



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**BSB: 105-148 Acc: 029053940**  
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